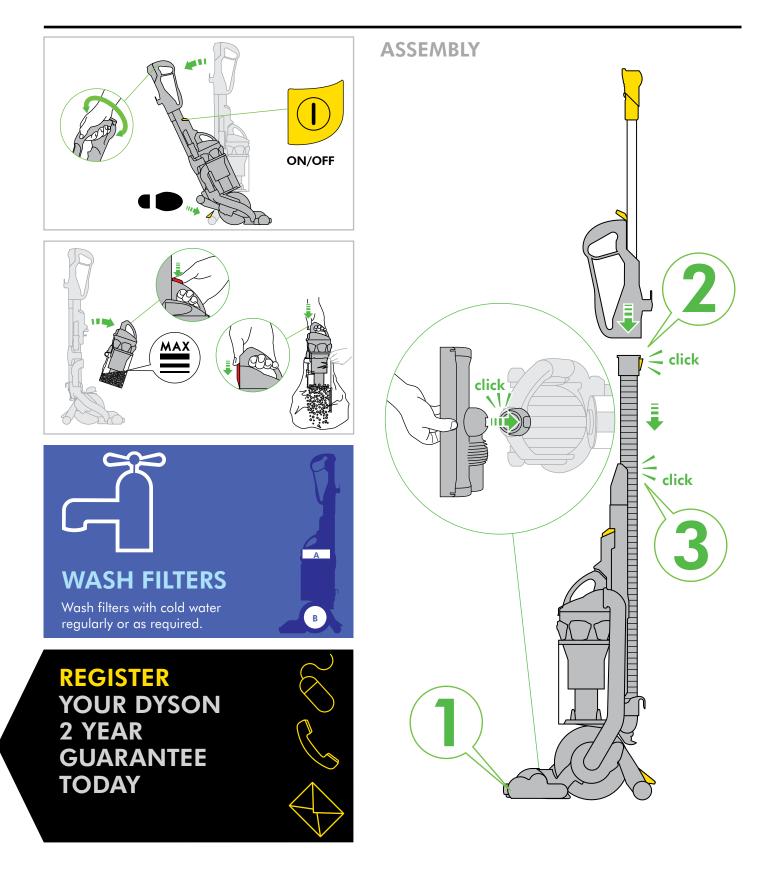


OPERATING MANUAL

DC 25



Your Dyson vacuum cleaner will be covered for parts and labour for 2 years from the date of purchase, as detailed in the terms of the Dyson guarantee on page 9 of this Dyson Operating Manual.

If you have a guery about your Dyson vacuum cleaner, call the Dyson Customer Care Helpline with your serial number and details of where and when you bought the vacuum cleaner. Your serial number can be found on the main body of the vacuum cleaner behind the clear bin.

Most queries can be solved over the phone by one of our Dyson Customer Care Helpline staff (details below).

Visit our website to register your Dyson full parts and labour guarantee online (Australia and New Zealand only).

AU: www.dyson.com.au/register NZ: www.dyson.co.nz/register

Note your serial number for future reference



This illustration is for example purposes only

3 EASY WAYS TO REGISTER YOUR DYSON 2 YEAR GUARANTEE



Visit our website to register your Dyson full parts and labour guarantee online (Australia and New Zealand only).

AU: www.dyson.com.au/register NZ: www.dyson.co.nz/register



Call our dedicated Helpline.

AU 1800 239 766 NZ 0800 397 667 SG 7000 435 7546 ID 021 707 39766



Complete and return the form to Dyson in the envelope supplied.

17.

IMPORTANT SAFETY PRECAUTIONS

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE

When using an electrical appliance, basic precautions should always be followed, including the following:

▲ WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

- 1. Do not leave the Dyson vacuum when plugged in. Unplug from socket when not in use and before servicing
- 2. Do not use outdoors or on wet surfaces. Suitable for dry locations only. Do not use to pick up water.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children should be 3. supervised to ensure that they do not play with the Dyson vacuum.
- This Dyson vacuum is not intended for use by young children or infirm persons with reduced physical, sensory or 4. reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a responsible person concerning use of the Dyson vacuum to ensure that they can use the Dyson vacuum safely. 5. Use only as described in this manual. Use only Dyson recommended accessories and replacement parts. Do not carry out any maintenance other than that shown in this manual, or advised by the Dyson Customer Care Helpline. Contact the Dyson Customer Care Helpline when service or repair is required. Do not disassemble the Dyson
- vacuum as incorrect reassembly may result in an electric shock or fire.
- Do not use with a damaged cable or plug. If the Dyson vacuum is not working as it should, has been dropped, 6. damaged, left outdoors, or dropped into water, do not use and contact the Dyson Customer Care Helpline. If the supply cable is damaged it must be replaced by Dyson, its service agent or similarly gualified person in order to avoid a hazard.
- 7. Do not pull or carry by cable, use cable as a handle, close a door on cable, or pull cable around sharp edges or corners. Do not run the Dyson vacuum over cable. Keep cable away from heated surfaces. To avoid a tripping hazard wind the cable when not in use.
- 8. Do not unplug by pulling on the cable. To unplug, grasp the plug, not the cable.
- Do not handle the plug or Dyson vacuum with wet hands. 9.
- 10. Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- 11. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts, such as the brush bar. Do not point the hose, wand or tools at your eyes or ears or put them in your mouth.
- Turn off all controls before unplugging. 12.
- Use extra care when cleaning on stairs. Do not work with the Dyson vacuum above you on the stairs. 13. 14. Do not use to pick up flammable or combustible liquids, such as gasoline, or use in greas where they or their
- vapours may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes. 15.
- Do not use without the clear bin and filters in place. 16.
- The use of an extension cable is not recommended.

READ AND SAVE THESE INSTRUCTIONS

THIS DYSON VACUUM IS INTENDED FOR HOUSEHOLD USE ONLY





Do not use near

naked flame



Do not pull on the cable

Do not store nea heat sources

Do not run over the cable





Do not pick up water or liquids



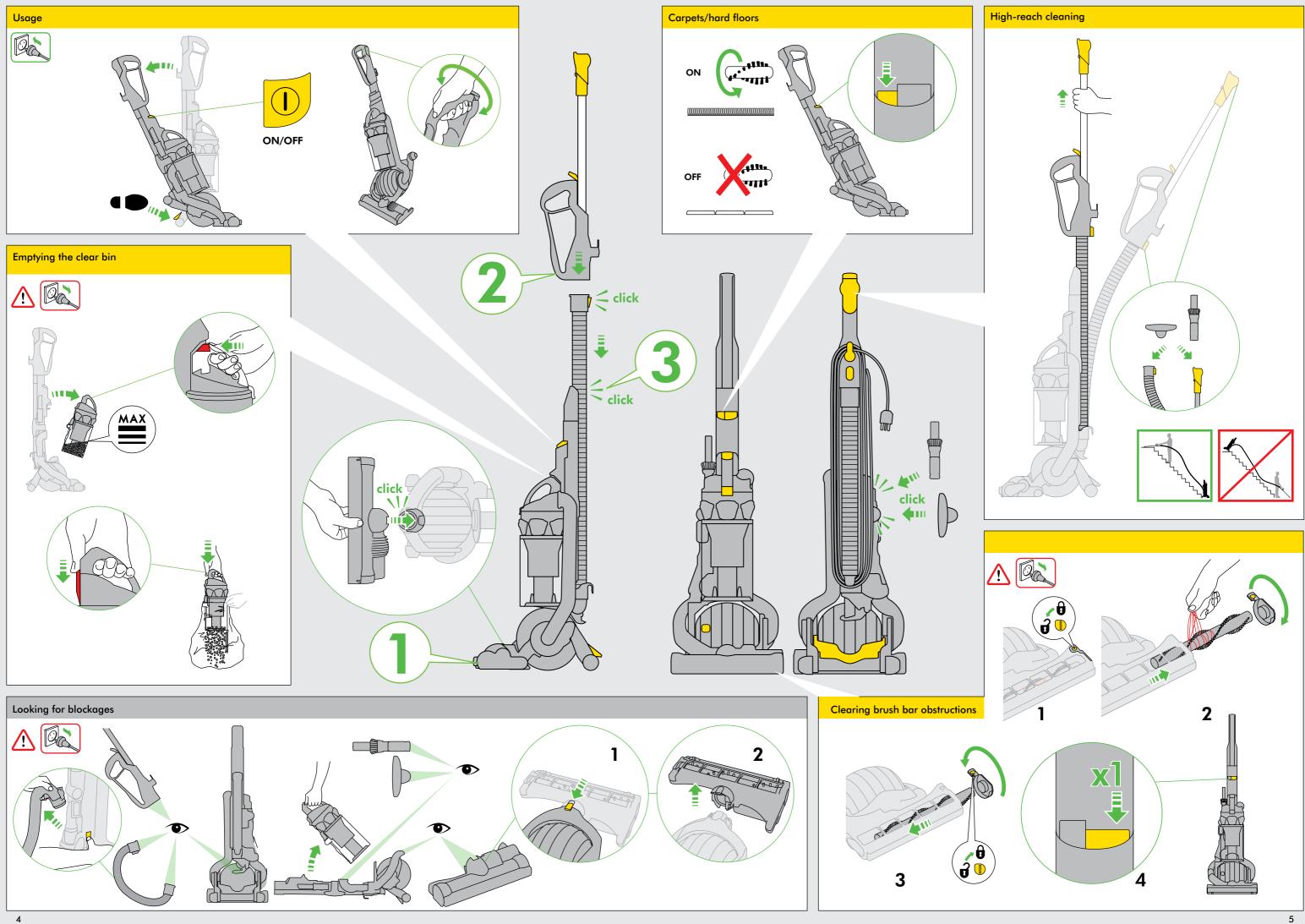
Do not pick up burning objects



Do not use above you on the stairs



Do not put hands near the brush ba when the vacuum cleaner is in use

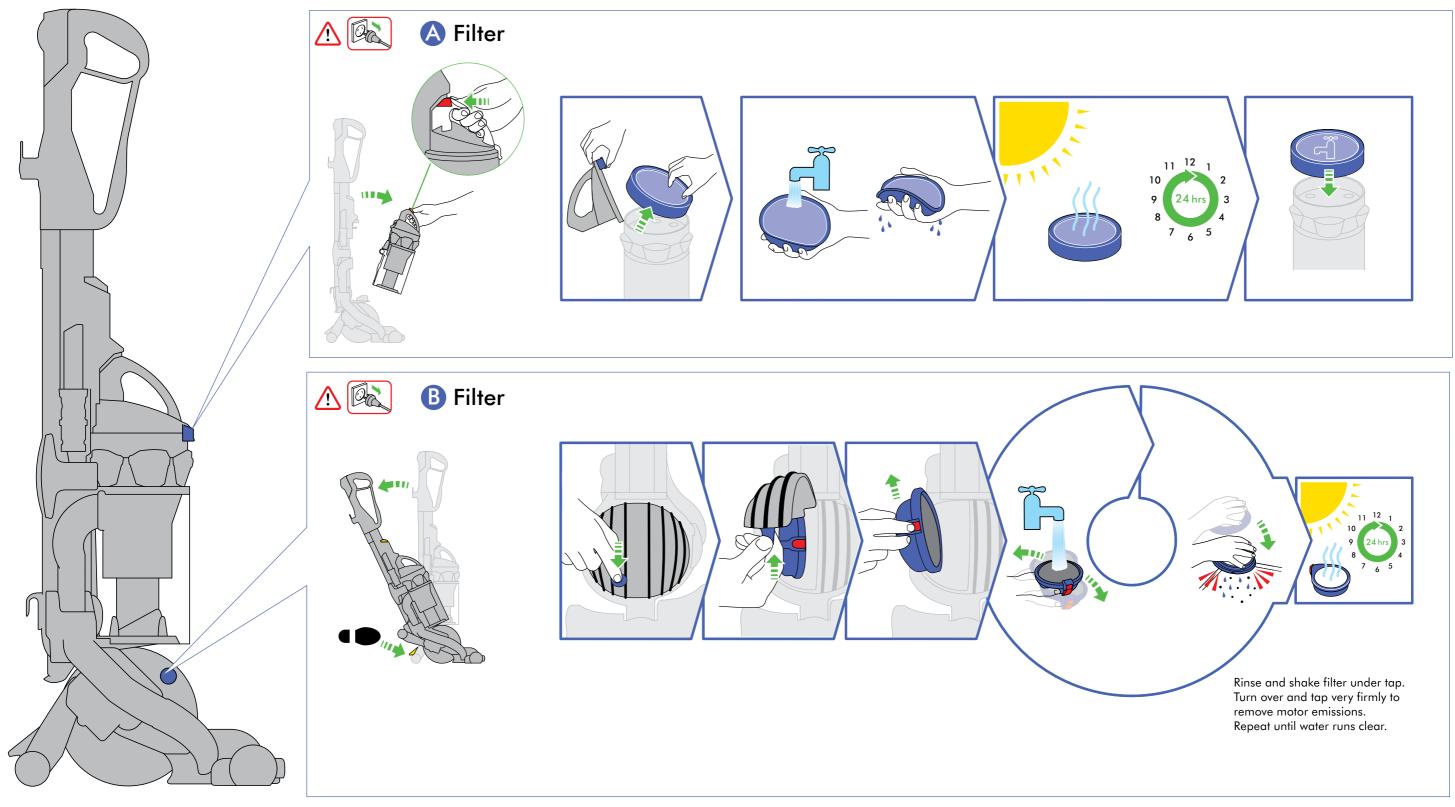


IMPORTANT! WASH FILTERS



Wash filters with cold water regularly or as required.

Register for a filter wash reminder by email (Australia only): customercare@dyson.com.au





ASSEMBLY

Lie vacuum cleaner flat and push on cleaner head until it clicks. Stand vacuum up straight, insert wand into hose and push into place until it clicks. Attach tool to the side of the vacuum cleaner.

USING YOUR DYSON VACUUM CLEANER

Press foot pedal and recline handle to use. The stabiliser stand will automatically lift up. To switch 'ON', press power button in front of handle. When finished cleaning, push vacuum cleaner into an upright position and stabiliser wheels will automatically drop. Use the carrying handle to carry the vacuum cleaner.

- CAUTION:
- When returning to the upright position, ensure that the stabiliser wheels are fully
 engaged before releasing the cleaner.
- Do not press the cyclone release button while carrying the vacuum cleaner or it could fall and cause injury.
 PLEASE NOTE:
- Fine dust such as plaster or flour should only be vacuumed in very small amounts.
- Do not use the vacuum cleaner to pick up sharp hard objects, such as small toys, pins, paper clips etc.
- Consult your flooring manufacturer's recommended instructions before vacuuming and caring for your flooring, rugs and carpets. Some carpets will fuzz if a rotating brush bar is used when vacuuming. If this is the case, we recommend vacuuming in hard floors made and consulting with your flooring manufacturer. (Refer to carpets/hard floors section.)
- If used in a garage when cleaning the car, care should be taken to wipe the soleplate and wheels with a dry cloth after vacuuming to clean off any sand, dirt or pebbles which could damage delicate floors.
- When vacuuming, certain carpets may generate small static charges in the clear bin. These are entirely harmless and not associated with the main supply. To minimise any effect from this, do not put your hand or insert any object into the clear bin unless you have emptied it and rinsed it out with cold water.
- Only use parts recommended by Dyson; failure to do so could invalidate your guarantee.
 Do not use any lubricants, cleaning agents, polishes or air fresheners on.
- Do not use any lubricants, cleaning agents, polishes or air fresheners on any part of the Dyson vacuum.
- This Dyson vacuum is fitted with a thermal cut-out. If any part of the Dyson vacuum becomes blocked the machine may overheat and automatically shut off. If this happens, switch off and unplug the Dyson vacuum and allow to cool before attempting to check filters or for blockages. Clear any blockages before restarting.
- Store the vacuum cleaner indoors. Do not use or store this vacuum cleaner below 0°C (32°F). Ensure that the vacuum cleaner is at room temperature before operating.

CARPETS/HARD FLOORS

The brush bar will always default to 'ON' (spinning) each time you switch on the vacuum cleaner and recline it for cleaning. The brush bar will automatically stop if it becomes obstructed. If the brush bar stops during use, please refer to the 'Clearing brush bar obstructions' section.

To switch the brush bar off (e.g. for hard floors), recline the vacuum cleaner and turn it 'ON', then press the brush bar 'on/off' button – the brush bar will stop spinning.

HIGH-REACH CLEANING

- Switch 'OFF' the vacuum before changing tools.
- Powerful suction can cause the hose to 'pull back' please take care.
- To avoid personal injury and to prevent the vacuum cleaner from falling when cleaning stairs, do not work with the vacuum above you on the stairs.
- Ensure vacuum is in upright position before using tools. PLEASE NOTE:
- To release the wand, open the wand cap and pull the red tube until the wand releases from the vacuum. Tools can be attached to either the hose or wand.
- The brush bar will not rotate when the vacuum is in an upright position.
- Ensure wand cap is closed when not in use.

EMPTYING THE CLEAR BIN

- Switch 'OFF' and unplug the vacuum cleaner before emptying the clear bin.
 Empty as soon as the dirt reaches the level of the MAX mark do not overfill. To remove the clear bin from the vacuum cleaner press the button at rear of carrying handle. To release the dirt, press the red bin release button.
- To minimize dust/allergen contact when emptying, encase base of bin tightly in a plastic bag before trigger releases dirt. Remove bin carefully and seal bag tightly, dispose as normal.
 PLEASE NOTE:
- Do not use the vacuum cleaner without the clear bin in place.

CLEANING THE CLEAR BIN

- Do not immerse the whole cyclone in water or pour water into the cyclones.
 Ensure the clear bin is completely dry before replacing.
 PLEASE NOTE:
- Do not use detergents, polishes or air fresheners to clean the clear bin.
 Do not put the bin in a dishwasher.

- When vacuuming, certain carpets may generate small static charges in the clear bin. These are entirely harmless and are not associated with the mains supply. To minimise any effect from this, do not put your hand or insert any object into the clear bin unless you have first emptied it and rinsed it out with cold water.
- Clean the shroud with a cloth or dry brush to remove lint and dust.

WASHING YOUR FILTERS

- Switch 'OFF' and unplug the vacuum cleaner before removing the filters.
 Ensure filters are completely dry before refitting into the vacuum cleaner.
 PLEASE NOTE:
- This vacuum cleaner has two filters, located as shown. It is important to check your filters and wash with cold water regularly or as required, according to instructions, to maintain performance.
- The filter in the ball should be rinsed and tapped out until the water runs clean, then tapped out again to ensure all excess water is removed. Please leave to dry completely for 24 hours.
- It is normal for the filter in the ball to turn grey in colour. The filters may require more frequent washing if vacuuming fine dust.
- Do not use detergents to clean the filters.
 Do not put the filters in a dishwasher, washing machine, tumble dryer, oven,
- microwave or near a naked flame.
 Register for a filter wash reminder by email (Australia only); customercare@dyson.com.au

LOOKING FOR BLOCKAGES

- Switch 'OFF' and unplug the vacuum cleaner before checking for blockages. Please ensure vacuum cleaner is upright before removing hose or airway
- inspection parts.
- Beware of sharp objects when clearing blockages.
 Refit all parts of the vacuum cleaner securely before using.
- PLEASE NOTE:
- Clearing blockages is not covered by your vacuum cleaner's limited guarantee. If any part of your vacuum cleaner becomes blocked, it may overheat and then automatically shut off. Unplug the vacuum cleaner and leave to cool down. Clear blockage before restarting.

CLEARING BRUSH BAR OBSTRUCTIONS

- CAUTION:
- Switch off and unplug the vacuum cleaner before clearing brush bar obstructions. Failure to do so could result in personal injury. If your brush bar is obstructed, it may shut off. If this happens you will need to remove the brush bar as shown and clear any obstructing debris.

AUSTRALIAN CONSUMER LAW

The details of the Dyson guarantee are set out below. In addition to your rights under the Dyson guarantee, we also provide the following statement as required by the Australian Consumer Law: In Australia, your Dyson vacuum cleaner comes with statutory guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have your Dyson vacuum cleaner repaired or replaced if it fails to be of acceptable auality and the failure does not amount to a major failure.

DYSON 2 YEAR GUARANTEE TERMS AND CONDITIONS

Terms and conditions of your Dyson 2 year guarantee.

- The Dyson guarantee becomes effective from the date of purchase.
 All work will be carried out by Dyson Appliances (Aust) Pty Ltd., Avery Robinson Ltd. (NZ), Singapore's authorised agent - Service @Home Pte Ltd., Indonesia's authorised agent - PT Higienis Indonesia or their authorised agents.
- Any parts replaced will become the property of Dyson Appliances (Aust) Pty Ltd., Avery Robinson Ltd. (NZ), Dyson Singapore Pte Ltd. or PT Higienis Indonesia.
- The repair and replacement of your Dyson vacuum cleaner under Dyson guarantee will not extend the Dyson guarantee period.
- The Dyson guarantee provides benefits which are additional to and do not affect your statutory rights and remedies as a consumer.
- You must provide proof of (both original and any subsequent) delivery/purchase before any work can be carried out on your Dyson vacuum cleaner. Without this proof, any work carried out pursuant to the Dyson guarantee and any associated delivery charges (both to and from us) will be at your cost, subject to your statutory rights and remedies as a consumer. Please keep your receipt or delivery note.

WHAT IS COVERED

- Your Dyson guarantee covers:
- The repair or replacement of your Dyson vacuum cleaner if your Dyson vacuum cleaner is found to be defective due to faulty materials, workmanship or function within 2 years of purchase or delivery (if any part is no longer available or out of manufacture Dyson will replace it with a functional replacement part).
 Use of the Dyson vacuum cleaner in the country of purchase.

WHAT IS NOT COVERED

Under your Dyson guarantee, Dyson shall not be liable for costs of repair or replacement of a product incurred as a result of:

- Normal wear and tear (e.g. fuse, belt, brush bar, batteries etc).
- Industrial use of the Dyson vacuum cleaner such as vacuuming gyprock dust or builders dust. This may void your Dyson guarantee.
- Accidental damage, faults caused by negligent use or care, neglect, careless operation or handling of the Dyson vacuum cleaner which is not in accordance with this Dyson Operating Manual.
- Blockages please refer to this Dyson Operating Manual for details of how to unblock your Dyson vacuum cleaner.
- Use of the Dyson vacuum cleaner for anything other than normal domestic household purposes in the country of purchase.
- Use of parts not assembled or installed in accordance with the instructions of Dyson.
- Use of parts and accessories other than those produced or recommended by Dyson.
 Damage from external sources such as transit, weather, electrical outages or
- power surges.
- Failures caused by circumstances outside Dyson's control.
- Repairs or alterations carried out by parties other than Dyson or its authorised agents.
 - If your Dyson guarantee does not apply, you may have statutory rights and remedies available to you as a consumer.

If you are in any doubt as to what is covered by your Dyson guarantee, please call the Dyson Customer Care Helpline on: Australia 1800 239 766

- New Zealand 0800 397 667
- Singapore 7000 435 7546

Indonesia 021 /0/ 39/66 Remember: Always disconnect plug from mains before inspecting for problems.

- If your Dyson vacuum cleaner will not operate, first check mains socket has electricity supply and the plug is properly inserted into the socket.
- Sucking up certain items such as stockings, clippings of cloth, sizeable pieces of paper etc may block the hose or ducts. Should a blockage occur, refer to the 'Looking for blockages' section in this Dyson Operating Manual (see pages 4, 5 and 8).
- Never pick up hot cinders or lit cigarette ends.
- Do not attempt to pick up water with your Dyson vacuum cleaner. It has not been designed as a wet pick-up cleaner.

REGISTERING YOUR DYSON GUARANTEE

- To help us ensure you receive prompt and efficient service, please register as a Dyson vacuum cleaner owner. There are three ways to do this: • Online (Australia and New Zealand only)
 - AU: www.dyson.com.au/register
- NZ: www.dyson.co.nz/register
- By calling the Dyson Customer Care Helpline.
- By completing and returning the enclosed form to us by mail. This will confirm ownership of your Dyson vacuum cleaner in the event of an insurance loss, and enable us to contact you if necessary.

DYSON CUSTOMER CARE

THANK YOU FOR CHOOSING TO BUY A DYSON VACUUM CLEANER

- If you have a query about your Dyson vacuum cleaner, call the Dyson Customer Care Helpline and quote your serial number, or contact us via the website. Your serial number can be found on the main body of the Dyson vacuum cleaner behind the clear bin.
- Most queries can be solved over the phone by one of our Dyson Customer Care Helpline staff.
- If your Dyson vacuum cleaner needs a service, call the Dyson Customer Care Helpline so we can discuss the available options.
- To enable us to carry out work on your Dyson vacuum cleaner please contact the Dyson Customer Care Helpline to obtain a reply paid delivery address in your state (available in Australia only).
- If your vacuum cleaner is under Dyson guarantee and the repair or replacement is covered, it will be repaired or replaced at no cost. If the repair or replacement is found not to be covered under the Dyson guarantee, the repair or replacement of the vacuum cleaner and any associated delivery charges (both to and from us) will be at your cost, subject to your statutory rights and remedies as a consumer.

DYSON CUSTOMER CARE DETAILS

If there are any queries, please call the Dyson Customer Care Helpline. AU: 1800 239 766 (Mon-Fri 8:00am to 6:00pm EST, Sat-Sun 8:30am to 4:00pm EST) www.dyson.com.au NZ: 0800 397 667 (Mon-Fri 8:30am to 5:00pm) www.dyson.co.nz SG: 7000 435 7546 (Mon-Fri 9:00am to 6:00pm) www.dyson.com.sg ID: 021 707 39766 (Mon-Fri 9:00am to 5:00pm) www.dyson.co.id

ABOUT YOUR PRIVACY

Dyson may use your information provided for future marketing and research purposes (including sending commercial electronic messages) and may disclose it to third parties for the purposes of providing the services you have requested, or to our business partners or professional advisers. If you wish to access your personal information or see our full privacy policy, please contact us at customercare@dyson.com.au

DISPOSAL INFORMATION

Dyson products are made from high grade recyclable materials. Please dispose of this product responsibly and recycle where possible.

When your Dyson vacuum cleaner reaches the end of its life, we are responsible for its safe disposal. You can send your old Dyson vacuum cleaner back to us (at our cost) and we will organise for it to be recycled.*

*Please note that not all parts are recyclable. Recycling of parts is subject to the capabilities of 3rd party suppliers. Available in Australia only.

Simply:

1. Box up your old Dyson vacuum cleaner

2. Take the package to your local post office and send to the address below: Dyson We Recycle

Reply Paid 83215 Dyson Service Centre Unit 6 & 7, 7-11 Parraweena Rd Taren Point, NSW 2229

PRODUCT INFORMATION

Please note: Small details may vary from those shown.

IMPORTANT! WASH FILTERS



Wash your filter with cold water regularly or as required.

Register for a filter wash reminder by email (Australia only): customercare@dyson.com.au

dyson

Dyson Customer Care

If you have a question about your Dyson vacuum cleaner, call the Dyson Customer Care Helpline with your serial number and details of where and when you bought the vacuum cleaner, or contact us via the Dyson website. The serial number can be found on the main body of the vacuum cleaner behind the clear bin.

AU Dyson Customer Care

customercare@dyson.com.au 1800 239 766 Dyson Appliances (Aust) Pty Ltd., PO Box 2835, Taren Point, NSW 2229 Australia www.dyson.com.au

NZ Dyson Customer Care dyson@averyrobinson.co.nz 0800 397 667 Avery Robinson Ltd., Unit F, 151D Marua Road, Ellerslie, Auckland, 1051 New Zealand www.dyson.co.nz

SG Dyson Customer Care singapore@dyson.com 7000 435 7546 Service @ Home Pte. Ltd., 2 Leng Kee Road, #04-09A Thye Hong Centre, Singapore 159086 www.dyson.com.sq

ID Dyson Customer Care service@higienis.com 021 707 39766 PT. Higienis Indonesia, Permata Plaza Top Floor, TF-04, JI, M. H. Thamrin Kav. 57, Jakarta 10350 Indonesia www.dyson.co.id

dyson QUESTIONNAIRE

	ase take a few moments to an y will help us develop new pr			
1	This vacuum cleaner is My first vacuum cleaner (please go to question 3) A replacement vacuum cleaner An additional vacuum cleaner			
2	Which brand of vacuum clea to? Dyson Hoover Miele Vax Volta Other, please specify	iner are you replacing or adding Electrolux LG Nilfisk Wertheim	7	
3	Why did you choose to buy a Dyson vacuum cleaner? (Please rank in order, 1-5. 1 being the most important). Dyson reputation Good for pet hair pick-up			
	son ma and allergy sufferers e on thers	1.		
	Reliability/quality Friend/family recommend Other	ation	12	
4	Where did you first hear about Dyson? From friends and family Saw it on the internet From TV/a magazine advert Saw it in a store catalogue Saw it in a store Recommended by salesperson			
5	Where did you look for addit Dyson website Online reviews and forums Talked to retail staff Retail catalogue Didn't do any additional re			

THANK YOU FOR YOUR TIME

V 0

www.dyson.com

Do you own other Dyson products?							
Handheld	Fan						
Vacuum cleaner	Handstick						
No							
What is your average household income?							
Less than \$45,000							
Between \$45,000 - \$74,999							
Between \$75,000 - \$100	,000						
Over \$100,000							
Do you have any household	pets?						
Dog	Cat						
No	Other						
Does anyone in your housel	Does anyone in your household suffer from any of the following?						
Asthma	Allergies						
No							
To which age group do you	-						
16 – 24	25 – 34						
35 – 44	45 – 54						
55 – 64	65+						
Would you recommend a D	yson vacuum cleaner to your family						
and friends?							
Yes	No						
Do you have children?							
Pre-school	Aged 5-17 years						
Aged +17 years	Children no longer at home						
Pregnant	No children						
Which best describes your ho							
(Tick one from each column).							
Own house	Up to 2 beds						
Rented house	3-4 beds						
Own apartment/villa	More than 4 beds						
Rented apartment/villa Share accommodation							
Live with parents							
Live will puterils							

Jyson GUARANTEE FORM

2 year guarantee – plus option to extend to 5 years.

Section 1: Dyson 2 year guarantee

Please complete Section 1 to register as a Dyson machine owner, and return it in the envelope provided. Alternatively, register online and New Zealand only).

Serial number		
Date of purchase		Country of purchase AU NZ SG ID
Store of purchase		
Did vou purchase an	extended warranty from the retailer?	Yes No
If yes, for what addit	ional period?	1 year 2 years 3 years
Title	First name	Surname
Address		
Address		
		Postcode
email		Contact number

Privacy Act

+

Dyson may use this information for future marketing and research purposes (including sending commercial electronic messages) and may disclose it to third parties for the purposes of providing the services you have requested or to our business partners or professional advisers. If you wish to access your personal information or see our full privacy policy, please contact us at customercare@dyson.com.au

If you do not wish to receive marketing information by these methods from Dyson please tick this box.

REGISTER ONLINE

Visit our website to register your Dyson full parts and labour guarantee online (Australia and New Zealand only). AU: www.dyson.com.au/register NZ: www.dyson.co.nz/register



REGISTER BY MAIL Complete and return the form to Dyson in the envelope supplied.





AU 1800 239 766 NZ 0800 397 667 SG 7000 435 7546 ID 021 707 39766

Section 2: Dyson 2+3 year guarantee

Increase your Dyson 2 year guarantee cover to 5 years when you purchase an extended guarantee from Dyson (Australia only). This option is just AU\$89.00. Dyson is committed to providing the best Aftersales Service, which is why we offer the option to extend your Dyson 2 year guarantee to 5 years. The terms of the Dyson 2 year guarantee on page 9 of this Dyson Operating Manual will apply to the Dyson extended guarantee. The Dyson extended guarantee is underwritten by Dyson Appliances (Aust) Pty Ltd. To purchase, just complete the fields below. Send both sections to us, together with your cheque/money order or credit card details, within 2 years of your vacuum cleaner purchase. Offer to purchase the Dyson extended guarantee is only available within 2 years of customers purchase from a retailer. The Dyson extended guarantee provides benefits which are additional to, and do not affect, your statutory rights and remedies as a consumer. If you decide not to extend your Dyson 2 year guarantee, you may have statutory rights and remedies available to you as a consumer.

Cheque/money order made payable to: Dyson Appliances.									
Credit card	Mastercard Visa								
Card Number				Expiry Date	M/M	Y/Y			
Declaration									
I hereby apply for the Dyson vacuum cleaner extended guarantee in accordance with the terms and conditions of your plan. I confirm the vacuum cleaner is in good working order and used for domestic puposes only and declare that the details on this proposal are true and complete to the best of my knowledge and belief.									
Signature		Date	/		VARNING Any false st ender this plan invalic				

+